

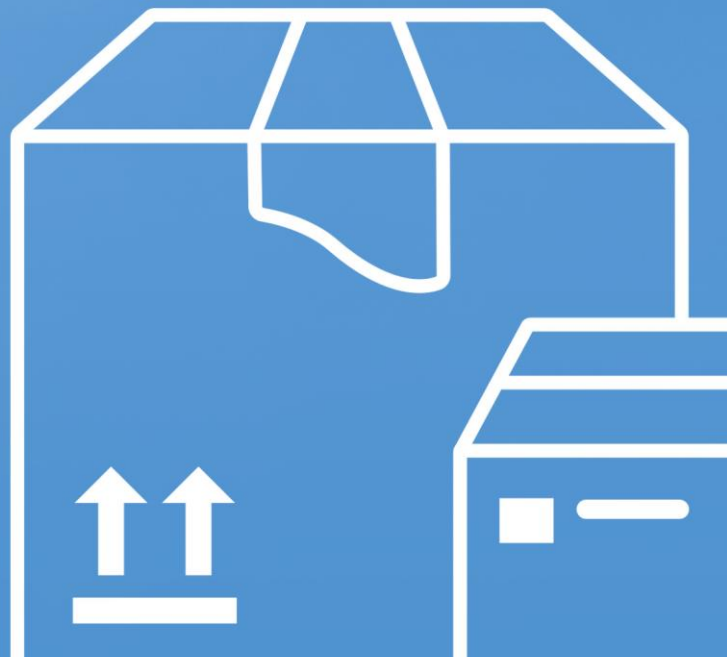


Virgin

Our ATL tariff – S26

Effective 29th March 2026

Take a look inside →



What's Inside

Our Tariffs & Products



General

For when you need reliability and value

[View tariff](#) →



Courier

For those smaller packages where speed is essential

[View tariff](#) →



Fresh

For when you need the perfect timing and care

[View tariff](#) →



Pharma

For when you need perfectly precise handling

[View tariff](#) →



Vulnerable

For when it's irreplaceable, and needs extra protection

[View tariff](#) →



Valuable*

For when it's precious and needs extra security

[Explore Valuable](#) →

Critical service solution
Additional In-forwarding
Additional Onforwarding

Additional Charges

- Terminal Handling Charges
- Active containers
- Passive containers

Other Information

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*Price on application



General

For when you need
reliability and value

Explore General:

Look no further for a reliable, competitive solution for all your basic cargo needs. Whether you're shipping machinery parts, personal effects, dangerous goods or consolidation, our General product will have you covered. Available for loose or shipper-built units, we are here to connect your cargo to hundreds of destinations across our online destinations and offline trucking and interline partner networks.

Book on:

Classic



Priority



Express



Critical



General – Classic

Reliable service meets great value

UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	50.00	1.46	1.27	0.98	0.86	0.78	0.75
Manchester	MAN	50.00	1.46	1.27	0.98	0.86	0.78	0.75

Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	260.00	7.46	6.49	4.99	4.38	3.98	3.80
Lagos	LOS	285.00	8.17	7.10	5.46	4.79	4.35	4.15

Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	140.00	4.05	3.52	2.71	2.38	2.16	2.05
Delhi	DEL	105.00	2.99	2.60	2.00	1.75	1.59	1.50
Mumbai	BOM	140.00	4.05	3.52	2.71	2.38	2.16	2.05
Riyadh	RUH	160.00	4.60	4.00	3.08	2.70	2.45	2.35
Seoul	ICN	130.00	3.75	3.26	2.51	2.20	2.00	1.90

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

General – Priority

Enhanced uplift when timing matters

UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	85.00	2.41	2.10	1.62	1.42	1.29	1.24
Manchester	MAN	85.00	2.41	2.10	1.62	1.42	1.29	1.24

Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	430.00	12.31	10.71	8.23	7.23	6.57	6.27
Lagos	LOS	470.00	13.48	11.72	9.01	7.90	7.18	6.85

Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	230.00	6.68	5.81	4.47	3.93	3.56	3.38
Delhi	DEL	175.00	4.93	4.29	3.30	2.89	2.62	2.48
Mumbai	BOM	230.00	6.68	5.81	4.47	3.93	3.56	3.38
Riyadh	RUH	265.00	7.59	6.60	5.08	4.46	4.04	3.88
Seoul	ICN	215.00	6.19	5.38	4.14	3.63	3.30	3.14

Our Priority service is provided on the flown portion only.

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

General – Express

Fast, flexible. Made for smaller shipments

UK

Destination		Min	-100kg	+100kg
London	LHR	90.00	2.63	1.76
Manchester	MAN	90.00	2.63	1.76

Africa

Destination		Min	-100kg	+100kg
Johannesburg	JNB	470.00	13.43	8.98
Lagos	LOS	515.00	14.71	9.83

Asia & Middle East

Destination		Min	-100kg	+100kg
Bengaluru	BLR	250.00	7.29	4.88
Delhi	DEL	190.00	5.38	3.60
Mumbai	BOM	250.00	7.29	4.88
Riyadh	RUH	290.00	8.28	5.54
Seoul	ICN	235.00	6.75	4.52

Our Express service is provided on the flown portion only.



Courier

For those smaller packages where speed is essential



Explore Courier:

The fastest way to move your courier material and e-commerce goods with speed and efficiency. With our expertise and dedicated facilities, we can connect you to the rest of the world at a moment's notice, even without a booking. You can benefit from a 90-minute close out for delivery and retrieval within 90 minutes* at destination.

*Variable, please check with your local office.

Book on:

Classic



Priority



Express



Critical



Courier – Express

For those smaller packages where speed is essential

UK

Destination		Min	Per kg
London	LHR	65.00	2.63

Africa

Destination		Min	Per kg
Johannesburg	JNB	335.00	13.43
Lagos	LOS	370.00	14.71

Asia & Middle East

Destination		Min	Per kg
Bengaluru	BLR	180.00	7.29
Delhi	DEL	135.00	5.38
Mumbai	BOM	180.00	7.29
Riyadh	RUH	205.00	8.28
Seoul	ICN	170.00	6.75



Fresh

For when you need
the perfect timing
and care

Explore Fresh:

Our global network of temperature-controlled facilities helps protect the freshness and shelf-life of perishable goods, from fruit and seafood to flowers and foodstuffs. Working with trusted handling partners and IATA-aligned processes, shipments are closely monitored across our network. For critical temperature control, we offer Active Containers with CSafe and Envirotainer. Full booking details, suitable packaging and SHC codes 'COL' or 'CRT' are required.

Book on:

Classic



Priority



Express



Critical



Fresh – Classic

For when you need the perfect timing and care

UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	55.00	1.54	1.34	1.03	0.90	0.82	0.78
Manchester	MAN	55.00	1.54	1.34	1.03	0.90	0.82	0.78

Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	275.00	7.83	6.81	5.24	4.60	4.18	3.97
Lagos	LOS	300.00	8.57	7.45	5.73	5.03	4.57	4.34

Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	145.00	4.27	3.71	2.85	2.50	2.27	2.16
Delhi	DEL	110.00	3.14	2.73	2.10	1.84	1.67	1.59
Mumbai	BOM	145.00	4.27	3.71	2.85	2.50	2.27	2.16
Riyadh	RUH	170.00	4.83	4.20	3.23	2.83	2.57	2.44
Seoul	ICN	135.00	3.93	3.42	2.63	2.31	2.10	2.00

Fresh – Priority

Enhanced uplift when timing matters

UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	85.00	2.48	2.16	1.67	1.46	1.33	1.28
Manchester	MAN	85.00	2.48	2.16	1.67	1.46	1.33	1.28

Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	440.00	12.68	11.03	8.48	7.45	6.77	6.46
Lagos	LOS	485.00	13.89	12.07	9.28	8.14	7.40	7.06

Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	240.00	6.89	5.98	4.61	4.05	3.67	3.49
Delhi	DEL	180.00	5.08	4.42	3.40	2.98	2.70	2.55
Mumbai	BOM	240.00	6.89	5.98	4.61	4.05	3.67	3.49
Riyadh	RUH	270.00	7.82	6.80	5.24	4.59	4.17	4.00
Seoul	ICN	220.00	6.38	5.54	4.27	3.74	3.40	3.23

Looking for our highest service guarantee? View our Critical service solution [here](#)



Pharma

For when you need
perfectly precise
handling

Explore Pharma:

Our global network of temperature-controlled facilities supports the safe transport of pharmaceutical and life science products. Working with trained handling partners and IATA-aligned processes, shipments are carefully managed across our network to maintain temperature integrity. Active Containers from CSafe and Envirotainer support highly sensitive shipments. Full booking details, suitable packaging and SHC codes 'COL', 'CRT' or 'PIL' are required.

Book on:

Classic



Priority



Express



Critical



Pharma – Classic

For when you need perfectly precise handling

UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	60.00	1.46	1.13	0.99	0.90	0.86
Manchester	MAN	60.00	1.46	1.13	0.99	0.90	0.86

Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	300.00	7.46	5.74	5.04	4.58	4.37
Lagos	LOS	330.00	8.17	6.28	5.51	5.00	4.77

Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	160.00	4.05	3.12	2.74	2.48	2.36
Delhi	DEL	120.00	2.99	2.30	2.01	1.83	1.73
Mumbai	BOM	160.00	4.05	3.12	2.74	2.48	2.36
Riyadh	RUH	185.00	4.60	3.54	3.11	2.82	2.70
Seoul	ICN	150.00	3.75	2.89	2.53	2.30	2.19

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

Pharma – Priority

Enhanced uplift when timing matters

UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	90.00	2.29	1.76	1.55	1.40	1.35
Manchester	MAN	90.00	2.29	1.76	1.55	1.40	1.35

Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	470.00	11.68	8.98	7.88	7.16	6.84
Lagos	LOS	515.00	12.78	9.83	8.62	7.83	7.47

Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	250.00	6.34	4.88	4.28	3.89	3.69
Delhi	DEL	190.00	4.68	3.60	3.15	2.86	2.70
Mumbai	BOM	250.00	6.34	4.88	4.28	3.89	3.69
Riyadh	RUH	290.00	7.20	5.54	4.86	4.41	4.23
Seoul	ICN	235.00	5.87	4.52	3.96	3.60	3.42

Our Priority service is provided on the flown portion only.

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

Looking for our highest service guarantee? View our Critical service solution [here](#)



Vulnerable

For when it's
irreplaceable, and
needs extra protection

Explore Vulnerable:

For high-tech to high-end fashion, artwork to sensitive documents, careful and discrete handling is integral to keep your goods safe. With our Vulnerable service, we ensure your goods are securely stored in monitored, controlled access areas.

Feel confident that your vulnerable goods will get to where they need to be, discretely, securely, and quickly.

Book on:

Classic



Priority



Express



Critical



Vulnerable – Classic

For when it's irreplaceable, and needs extra protection

UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	85.00	2.10	1.62	1.42	1.29	1.24
Manchester	MAN	85.00	2.10	1.62	1.42	1.29	1.24

Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	430.00	10.71	8.23	7.23	6.57	6.27
Lagos	LOS	470.00	11.72	9.01	7.90	7.18	6.85

Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	230.00	5.81	4.47	3.93	3.56	3.38
Delhi	DEL	175.00	4.29	3.30	2.89	2.62	2.48
Mumbai	BOM	230.00	5.81	4.47	3.93	3.56	3.38
Riyadh	RUH	265.00	6.60	5.08	4.46	4.04	3.88
Seoul	ICN	215.00	5.38	4.14	3.63	3.30	3.14

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

Vulnerable – Priority

Enhanced uplift when timing matters

UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	90.00	2.29	1.76	1.55	1.40	1.35
Manchester	MAN	90.00	2.29	1.76	1.55	1.40	1.35

Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	470.00	11.68	8.98	7.88	7.16	6.84
Lagos	LOS	515.00	12.78	9.83	8.62	7.83	7.47

Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	250.00	6.34	4.88	4.28	3.89	3.69
Delhi	DEL	190.00	4.68	3.60	3.15	2.86	2.70
Mumbai	BOM	250.00	6.34	4.88	4.28	3.89	3.69
Riyadh	RUH	290.00	7.20	5.54	4.86	4.41	4.23
Seoul	ICN	235.00	5.87	4.52	3.96	3.60	3.42

Our Priority service is provided on the flown portion only.

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

Looking for our highest service guarantee? View our Critical service solution [here](#)



Valuable

For when it's precious,
and needs extra
security

Explore Valuable:

In a fast-evolving market, high-value cargo goes far beyond gold, diamonds and currency. Safe transportation demands expert risk management and robust operational controls. That's why every valuable shipment is closely monitored, with multiple checks by trained staff and escorted by dedicated security personnel.

A security escort charge applies to all Valuable bookings and varies by route.

Contact your local team for pricing.

[Get a quote](#)

Critical

Our highest uplift guarantee

Got an urgent shipment that just can't wait?

Our **Critical** service solution is designed to support the most urgent movements through prioritisation and active intervention. As our highest uplift guarantee, Critical offers access to capacity for shipments of all sizes across our network, managed with focus and delivered with care.

Critical is available across the following products:

General



Active uplift management for urgent general cargo movements

Fresh



Focused uplift support for time-sensitive perishables

Pharma



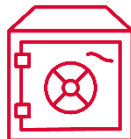
Dedicated uplift intervention for urgent pharmaceutical shipments

Vulnerable



Heightened uplift focus for sensitive or high-value consignments

Valuable



Secure uplift control and focused handling for urgent high-value or sensitive consignments

Get in touch with our team to discuss your Critical shipment needs

Get a quote →

Additional In-forwarding

In addition, we're pleased to accept **General** and **Pharma** shipments on our Classic and Priority Service Levels at the following depots.

An additional charge will be applied to your rates, please get in touch with us to discuss pricing.

Into ATL:

Origin		Type
Dallas	DFW	T
Houston	IAH	T
Nashville	BNA	T

T = Truck

Our Priority service is provided on the flown portion only

Please Note: There are no temperature control requirements available on trucked portion

Additional onforwarding

Please get in touch with us to discuss pricing.

United Kingdom

Destination		Type
* Aberdeen	ABZ	T
* Belfast	BFS	T
* Birmingham	BHX	T
* Bournemouth	BOH	T
* Bristol	BRS	T
* Cardiff	CWL	T
* Edinburgh	EDI	T
* Glasgow	GLA	T
* Newcastle	NCL	T
* Norwich	NWI	T
* Prestwick	PIK	T
* Southampton	SOU	T

Africa

Destination		Type
* Cape Town	CPT	T
* Durban	DUR	T
* Port Elizabeth	PLZ	T

Rest of Europe

Destination		Type
* Amsterdam	AMS	T
* Barcelona	BCN	T
* Basel	BSL	T
* Berlin	BER	T
* Billund	BLL	T
* Bordeaux	BOD	T
* Bremen	BRE	T
* Brussels	BRU	T
* Cologne	CGN	T
* Copenhagen	CPH	T
* Cork	ORK	T
* Dublin	DUB	T
* Dusseldorf	DUS	T
* Frankfurt	FRA	T
* Gothenburg	GOT	T
* Hanover	HAJ	T
* Helsinki	HEL	T
* Leipzig	LEJ	T
* Lille	LIL	T
* Lyon	LYS	T
* Madrid	MAD	T
* Marseille	MRS	T
* Milan	MXP	T
* Munich	MUC	T
* Nice	NCE	T
* Nuremberg	NUE	T
* Oslo	OSL	T
* Ostend	OST	T
* Paris	CDG	T
* Prague	PRG	T
* Rotterdam	RTM	T
* Shannon	SNN	T
* Stockholm	ARN	T
* Stuttgart	STR	T
* Toulouse	TLS	T
* Vienna	VIE	T
* Warsaw	WAW	T
* Zurich	ZRH	T

* = Prepaid, F = Flight, T = Truck



Additional services & charges

Everything you need
to know beyond your
base rate



Terminal Handling Charges

Please note the charges below may be increased due to any extra time, work or expense involved and will be assessed upon the chargeable weight on the air waybill (master or house) or in instances, where consignments are split for customs entry purposes per entered part of each consignment. Should you have any questions, please do not hesitate to contact the Virgin team.

1	Screening charges		
	Applicable on chargeable weight	Per kilo	\$0.12
		Minimum	\$15.00
2	Handling fees		
	Courier - Express handling only US-worldwide (both charges applicable)	Per piece	\$9.00
		Exceptions are:	
		US-London	\$0.00
		LAX-Worldwide	\$3.00
		Per MAWB	\$10.00
3	Valuable handling fee	Per shipment	\$175.00
4	Standard charge for checking dangerous goods on each presentation for export		
	Dangerous Goods fee	Per UN number	\$75.00
		Maximum	\$300.00
	Dry Ice fee	Per AWB	\$50.00
5	Live animal fee	Per MAWB	\$75.00
6	Air waybill fee (charge for raising AWB on freight forwarders behalf)	Per MAWB	\$100.00
7	CCA Fee (Charges correction advice for all AWB changes)	Per AWB	\$50.00
8	ICS fee		
	a) EDI Processing (Electronic processing or transmission of data for customs purposes). This charge is applied when the shipper transmits House air waybill data to VS and VS transmits to EU ICS system.	Per HAWB	\$1.00
	b) Manual Data Entry (Manual capture and transmission of data for customs purposes). This charge is applied when the shipper presents House airwaybill documentation and VS transmits to EU ICS system.	Per HAWB	\$10.00

Export charges are levied for the processing, handling and warehousing of cargo and are mandatory. Other surcharges may be applicable if special handling requirements are necessary. Charges are minimum and subject to change without notice. Prices quoted are in USD.

Active containers

Active containers are designed to keep the contents at a specific temperature during the entire journey, by actively heating or cooling the air inside. These are recommended when maintaining a precise temperature is critical to the quality and integrity of the product. We are approved to carry all CSafe and Envirotainer containers. Whilst we do not hold a stock of the containers, we can lease them on request, or you can source them yourselves directly from the suppliers.

For more information about our rates and leasing process please get in touch with us and we will be happy to assist.

Please note all active containers should be delivered to us pre-screened and security cleared.

Envirotainer

Charge Type	Cost
Express Order For orders placed ≤ 4 business days prior to start of lease date.	Releye RKN/RKNt2/RKNe1 \$850.00/container
	Releye RLP/RAPt2 \$990.00/container
	Releye RAP/RAPe2 \$1,130.00/container
	RKNt2/RAPt2 \$170.00/container
	RKNe1 \$260.00/container
Damage Waiver	Releye RKN \$310.00/container
	RAPe2 \$420.00/container
	Releye RLP \$450.00/container
	Releye RAP \$510.00/container
Changes to Order¹	\$140.00/change
Cancellation¹	RKNt2 \$760.00/container
	Releye RKN/RKNe1 \$920.00/container
	RAPt2 \$1,070.00/container
	Releye RLP \$1,220.00/container
	Releye RAP/RAPe2 \$1,680.00/container
Additional days	RKNt2 \$540.00/container/day
	Releye RKN/RKNe1 \$1,140.00/container/day
	RAPt2 \$920.00/container/day
	Releye RAP/RAPe2 \$2,890.00/container/day
	Releye RLP \$2,360.00/container/day
Unauthorised Returns	Releye RKN/RKNt2/RKNe1 \$760.00/container
	Releye RAP/RAPt2/RAPe2 \$1,520.00/container
	Releye RLP \$1,140.00/container
Delivery / Collection	\$260.00/container
Preconditioning	\$80.00/container
Straps	\$130.00/container

Active Containers continued

¹ Changes/Cancellations \geq 5 days before container release date

Changes to an order five (5) or more calendar days prior to the planned start of lease date are subject to a change order fee. Changes include:

- Increase/Decrease to number of containers
- Change in container type
- Cancellation

Changes/Cancellations \leq 4 days before container release date

Changes to an order four (4) or fewer calendar days prior to the planned start of lease date are subject to fees:

- Increase in number of containers is treated as an Express Order and is subject to the Express Order fee
- Decrease in number of containers is treated as a Cancellation and is subject to the Cancellation fee
- Change in container type is considered and an increase/decrease in number of containers ordered
- Change of return airport is subject to a Change Order fee
- Cancellation is subject to a Cancellation fee

Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

Active Containers continued

Csafe

Charge Type	Cost	
Express Order	RKN	\$720.00/container
For orders placed ≤ 3 business days prior to start of lease date	RAP	\$1,030.00/container
Changes to Order	>2 days	\$310.00/change/container
For changes made to an order placed:	≤2 days	\$720.00/change/RKN
		\$1,030.00/change/RAP
Cancellation		
For any orders that are cancelled ≤ 5 days before start of lease date.	RKN	\$1,040.00/container
This charge will also apply if the commencement date is deferred more than 5 days of the original commencement date.	RAP	\$2,080.00/container
Additional days	RKN	\$1,120.00/container
	RAP	\$2,670.00/container
Delivery / Collection	RKN	\$260.00/container
	RAP	\$520.00/container
Damage waiver	RKN	\$310.00/container
	RAP	\$540.00/container
Control Tower Services	RKN/RAP	\$130.00/container
Preconditioning	RKN/RAP	\$130.00/container
Straps	RKN/RAP	\$50.00/strap

Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

Passive Containers

Passive containers do not actively control temperature, but use phase change material/gel packs to effectively regulate the internal temperatures for >120 hours. These are recommended for passive shipments, when temperature-controlled storage may not be available at all points along the supply chain.

We are approved to carry all SkyCell and Prooftrainer. Whilst we do not hold a stock of the containers, we can lease them on request, or you can source them yourselves directly from the suppliers. For more information about our rates and leasing process please get in touch with us we will be happy to assist. If you are planning on using your own passive containers, please use our published Pharma rates.

Please note all containers should be delivered to us pre-screened and security cleared.

SkyCell

Charge Type	Cost
Express Order	
For orders placed ≤ 5 business days prior to start of lease date.	\$540.00/container
Cancellation/Changes¹	
	5-1 days \$230.00/container
Cancellation fees will be applied for changes/cancellations ≤ 5 prior to start of lease date	0 days Full lease and additional fees apply
Additional Days	\$540.00/container/day
Postponement Fee	\$80.00/container
Delivery	\$310.00/container
Collection	\$80.00/container

¹ Cancellation/Changes

The original order may be postponed or changed once without charge. All other changes or cancellations to the original order are subject to a cancellation fee.

Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

Passive Containers continued

ProofTainer (Formerly va-Q-tainer)

Charge Type	Cost	
Express Order For orders placed ≤ 4 business days prior to start of lease date.	Case	\$570.00/container
	Euro/US	\$850.00/container
	2 Euro/2 US	\$990.00/container
Damage Waiver	Case	\$60.00/container
	Euro/US/2 Euro/2 US	\$230.00/container
Changes to Order¹	\$140.00/change	
Cancellation¹	Case	\$460.00/container
	Euro/US	\$760.00/container
	2 Euro/2 US	\$920.00/container
Additional Days	Case	\$380.00/container/day
	Euro/US	\$920.00/container/day
	2 Euro/2 US	\$1,370.00/container/day
Unauthorised Returns	Case	\$380.00/container
	Euro/US	\$610.00/container
	2 Euro/2 US	\$920.00/container
Delivery / Collection	\$260.00/container	
Straps	\$130.00/container	
Preconditioning	Variable based on container type and station	

¹ Changes/Cancellations ≥ 5 days before container release date

Changes to an order five (5) or more calendar days prior to the planned start of lease date are subject to a change order fee. Changes include:

- Increase/Decrease to number of containers
- Change in container type
- Cancellation

Changes/Cancellations ≤ 4 days before container release date

Changes to an order four (4) or fewer calendar days prior to the planned start of lease date are subject to fees:

- Increase in number of containers is treated as an Express Order and is subject to the Express Order fee
- Decrease in number of containers is treated as a Cancellation and is subject to the Cancellation fee
- Change in container type is considered and an increase/decrease in number of containers ordered
- Change of return airport is subject to a Change Order fee
- Cancellation is subject to a Cancellation fee

Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

The small print

Rates are exclusive of surcharges.

All cargo will be billed on Chargeable weight with the exception of goods on Courier – Express.

Chargeable weight is whichever is the greater of the Actual Gross Weight or the Volumetric Weight. Volumetric weight of the shipment must be calculated based on the following ratios: 6000 cubic cm per kg; 366 cubic inches per kg.

Rates are quoted in USD.

Rates are valid from the specific gateway only. Additional gateways can be found in the 'Additional in-forwarding' section and are charged according to that gateway.

Rates do not apply to restricted articles, oversized cargo, active containers, Valuable, Mail, Repatriation (human remains) and Cars. Please contact us for applicable rates.

Dry ice is accepted on our flights where the net weight does not exceed our aircraft limitations.

The class, UN and net weight of the hazardous contents must be stated at time of booking.

DGR (dangerous goods) are accepted across select products and service levels to our direct destinations. The net weight of the hazardous content must be stated at the time of booking. Dangerous goods are accepted to our online stations and select onforwarding stations – please check with us at time of booking for any onforwarding restrictions where a trucking sector is involved.

All shipments are subject to Virgin Atlantic Airways' conditions of carriage and IATA regulations.

As per the Montreal Convention, liability shall be limited to 22 SDR's per kg and linked to the weight of the shipment, not the value. If the carrier liability is less than the claimed amount, Virgin Atlantic Cargo shall offer settlements in line with limits of liability. Any additional gestures shall be reviewed on an individual case-by-case basis.

Rates may be subject to review on shipments with excessive volume.

Shipments may be liable to a weight/volume check on acceptance and charges may be levied. Virgin Atlantic Cargo cannot be held responsible for any delays caused as a result.

Virgin Atlantic Cargo reserves the right to revise these rates without prior notification.

These rates replace all previously issued rates and are valid until further notice.

Any devices being used (both transmitting and non-transmitting) must be on our [approved list](#) and declared at time of booking. For full terms and conditions, please [click here](#).

Security charges will be applied based on the most appropriate method deemed by the operator receiving the cargo. Virgin Atlantic Cargo reserves the right to charge for secondary screening without prior notification and will not be held responsible for the charges applied to make the cargo known.

AF, KL, DL and VS have formed a transatlantic joint venture, including in respect of their cargo cooperation, for the benefit of their customers. This allows the airlines to work together to optimise services to customers across their combined networks, offering more destinations, more capacity and more frequent services. Within the scope of this joint venture, the carriers are cooperating both commercially, including on pricing, and operationally on cargo offers related to transatlantic routings.

For full terms and conditions, please [click here](#).

Contact us



Quotes & bookings

1 800 828 6288 – option 1
bookwithus@fly.virgin.com



Track your cargo

Visit myVS, our [online portal](#) to track the status of your cargo



Customer care

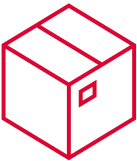
1 800 828 6822 – option 2
Customer.care@fly.virgin.com



Invoice queries

For CASS customers, please raise a dispute using the CNS website ([click here](#))

For all non-CASS customers submit your query by contacting our Revenue Integrity team
vac.revenueaccounting@fly.virgin.com



Products & Service levels

For information on our products, please visit our website [here](#)



Network

For our latest route map and flight schedule, please visit our website [here](#)



Approved devices

Check out our latest approved devices on our website [here](#)



Offices and gateways

For more information on our station information, please visit our website [here](#)