



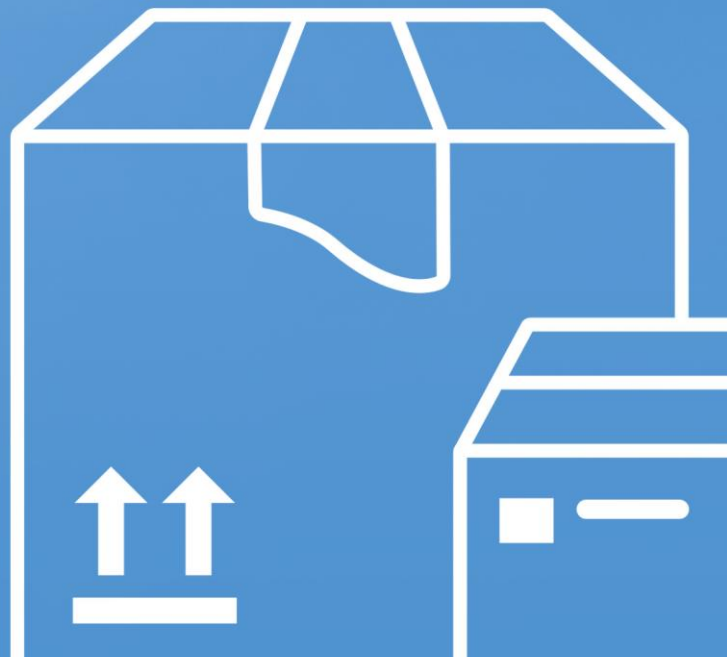
Virgin

# Our LAX tariff – S26

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Effective 29<sup>th</sup> March 2026

Take a look inside →



# What's Inside

## Our Tariffs & Products



### General

For when you need reliability and value

[View tariff](#) →



### Courier

For those smaller packages where speed is essential

[View tariff](#) →



### Fresh

For when you need the perfect timing and care

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### Pharma

For when you need perfectly precise handling

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### Vulnerable

For when it's irreplaceable, and needs extra protection

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### Valuable\*

For when it's precious and needs extra security

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Critical service solution  
Additional In-forwarding  
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## Additional Charges

- Terminal Handling Charges
- Active containers
- Passive containers

## Other Information

- The small print
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\*Price on application



## General

For when you need  
reliability and value

## Explore General:

Look no further for a reliable, competitive solution for all your basic cargo needs. Whether you're shipping machinery parts, personal effects, dangerous goods or consolidation, our General product will have you covered. Available for loose or shipper-built units, we are here to connect your cargo to hundreds of destinations across our online destinations and offline trucking and interline partner networks.

## Book on:

**Classic**



**Priority**



**Express**



**Critical**



# General – Classic

Reliable service meets great value

## UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	80.00	2.24	1.95	1.50	1.32	1.20	1.15
Manchester*	MAN	85.00	2.34	2.05	1.60	1.42	1.30	1.25

## Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	280.00	8.06	7.01	5.39	4.73	4.30	4.10
Lagos	LOS	295.00	8.45	7.35	5.65	4.96	4.51	4.30

## Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	145.00	4.19	3.64	2.80	2.46	2.24	2.15
Delhi	DEL	110.00	3.14	2.73	2.10	1.84	1.67	1.60
Mumbai	BOM	150.00	4.23	3.68	2.83	2.48	2.25	2.15
Riyadh	RUH	165.00	4.75	4.13	3.18	2.79	2.54	2.40
Seoul	ICN	160.00	4.60	4.00	3.08	2.70	2.45	2.35

\* Manchester indirect via LHR (trucking).

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

# General – Priority

Enhanced uplift when timing matters

## UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	130.00	3.70	3.22	2.48	2.18	1.98	1.90
Manchester*	MAN	135.00	3.80	3.32	2.58	2.28	2.08	2.00

## Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	460.00	13.30	11.57	8.89	7.80	7.10	6.77
Lagos	LOS	485.00	13.94	12.13	9.32	8.18	7.44	7.10

## Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	240.00	6.91	6.01	4.62	4.06	3.70	3.55
Delhi	DEL	180.00	5.18	4.50	3.47	3.04	2.76	2.64
Mumbai	BOM	250.00	6.98	6.07	4.67	4.09	3.71	3.55
Riyadh	RUH	270.00	7.84	6.81	5.25	4.60	4.19	3.96
Seoul	ICN	265.00	7.59	6.60	5.08	4.46	4.04	3.88

\* Manchester indirect via LHR (trucking).

Our Priority service is provided on the flown portion only.

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

# General – Express

Fast, flexible. Made for smaller shipments

## UK

Destination		Min	-100kg	+100kg
London	LHR	145.00	4.03	2.70

## Africa

Destination		Min	-100kg	+100kg
Johannesburg	JNB	505.00	14.51	9.70
Lagos	LOS	530.00	15.21	10.17

## Asia & Middle East

Destination		Min	-100kg	+100kg
Bengaluru	BLR	260.00	7.54	5.04
Delhi	DEL	200.00	5.65	3.78
Mumbai	BOM	270.00	7.61	5.09
Riyadh	RUH	295.00	8.55	5.72
Seoul	ICN	290.00	8.28	5.54

Our Express service is provided on the flown portion only.



## Courier

For those smaller packages where speed is essential



## Explore Courier:

The fastest way to move your courier material and e-commerce goods with speed and efficiency. With our expertise and dedicated facilities, we can connect you to the rest of the world at a moment's notice, even without a booking. You can benefit from a 90-minute close out for delivery and retrieval within 90 minutes\* at destination.

\*Variable, please check with your local office.

## Book on:

**Classic**



**Priority**



**Express**



**Critical**



# Courier – Express

For those smaller packages where speed is essential

## UK

Destination		Min	Per kg
London	LHR	100.00	4.03

## Africa

Destination		Min	Per kg
Johannesburg	JNB	365.00	14.51
Lagos	LOS	380.00	15.21

## Asia & Middle East

Destination		Min	Per kg
Bengaluru	BLR	190.00	7.54
Delhi	DEL	140.00	5.65
Mumbai	BOM	190.00	7.61
Riyadh	RUH	215.00	8.55
Seoul	ICN	205.00	8.28



## Fresh

For when you need  
the perfect timing  
and care

## Explore Fresh:

Our global network of temperature-controlled facilities helps protect the freshness and shelf-life of perishable goods, from fruit and seafood to flowers and foodstuffs. Working with trusted handling partners and IATA-aligned processes, shipments are closely monitored across our network. For critical temperature control, we offer Active Containers with CSafe and Envirotainer. Full booking details, suitable packaging and SHC codes 'COL' or 'CRT' are required.

## Book on:

**Classic**



**Priority**



**Express**



**Critical**



# Fresh – Classic

For when you need the perfect timing and care

## UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	85.00	2.36	2.05	1.58	1.39	1.26	1.20

## Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	295.00	8.48	7.37	5.67	4.97	4.52	4.29
Lagos	LOS	310.00	8.88	7.72	5.94	5.21	4.74	4.50

## Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	150.00	4.42	3.84	2.95	2.59	2.35	2.23
Delhi	DEL	115.00	3.29	2.86	2.20	1.93	1.75	1.66
Mumbai	BOM	160.00	4.43	3.85	2.96	2.60	2.36	2.24
Riyadh	RUH	175.00	5.01	4.36	3.35	2.94	2.67	2.54
Seoul	ICN	170.00	4.83	4.20	3.23	2.83	2.57	2.44

# Fresh – Priority

Enhanced uplift when timing matters

## UK

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	135.00	3.81	3.32	2.55	2.24	2.04	1.96

## Africa

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	475.00	13.70	11.92	9.16	8.04	7.31	6.97
Lagos	LOS	500.00	14.37	12.50	9.61	8.43	7.67	7.31

## Asia & Middle East

Destination		Min	-45kg	+45kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	245.00	7.12	6.19	4.76	4.18	3.81	3.66
Delhi	DEL	185.00	5.34	4.64	3.57	3.13	2.84	2.72
Mumbai	BOM	255.00	7.19	6.26	4.81	4.22	3.83	3.66
Riyadh	RUH	280.00	8.08	7.02	5.41	4.74	4.32	4.08
Seoul	ICN	270.00	7.82	6.80	5.24	4.59	4.17	4.00

Looking for our highest service guarantee? View our Critical service solution [here](#)



## Pharma

For when you need  
perfectly precise  
handling

### Explore Pharma:

Our global network of temperature-controlled facilities supports the safe transport of pharmaceutical and life science products. Working with trained handling partners and IATA-aligned processes, shipments are carefully managed across our network to maintain temperature integrity. Active Containers from CSafe and Envirotainer support highly sensitive shipments. Full booking details, suitable packaging and SHC codes 'COL', 'CRT' or 'PIL' are required.

### Book on:

**Classic**



**Priority**



**Express**



**Critical**



# Pharma – Classic

For when you need perfectly precise handling

## UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	90.00	2.24	1.73	1.52	1.38	1.32

## Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	320.00	8.06	6.20	5.44	4.95	4.72
Lagos	LOS	340.00	8.45	6.50	5.70	5.19	4.95

## Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	165.00	4.19	3.22	2.83	2.58	2.47
Delhi	DEL	125.00	3.14	2.42	2.12	1.92	1.84
Mumbai	BOM	175.00	4.23	3.25	2.85	2.59	2.47
Riyadh	RUH	190.00	4.75	3.66	3.21	2.92	2.76
Seoul	ICN	185.00	4.60	3.54	3.11	2.82	2.70

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

# Pharma – Priority

Enhanced uplift when timing matters

## UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	145.00	3.51	2.70	2.38	2.16	2.07

## Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	505.00	12.62	9.70	8.51	7.74	7.38
Lagos	LOS	530.00	13.23	10.17	8.93	8.12	7.74

## Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	260.00	6.55	5.04	4.43	4.03	3.87
Delhi	DEL	200.00	4.91	3.78	3.31	3.01	2.88
Mumbai	BOM	270.00	6.62	5.09	4.46	4.05	3.87
Riyadh	RUH	295.00	7.43	5.72	5.02	4.57	4.32
Seoul	ICN	290.00	7.20	5.54	4.86	4.41	4.23

Our Priority service is provided on the flown portion only.

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

Looking for our highest service guarantee? View our Critical service solution [here](#)



## Vulnerable

For when it's  
irreplaceable, and  
needs extra protection

## Explore Vulnerable:

For high-tech to high-end fashion, artwork to sensitive documents, careful and discrete handling is integral to keep your goods safe. With our Vulnerable service, we ensure your goods are securely stored in monitored, controlled access areas.

Feel confident that your vulnerable goods will get to where they need to be, discretely, securely, and quickly.

## Book on:

**Classic**



**Priority**



**Express**



**Critical**



# Vulnerable – Classic

For when it's irreplaceable, and needs extra protection

## UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	130.00	3.22	2.48	2.18	1.98	1.90

## Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	460.00	11.57	8.89	7.80	7.10	6.77
Lagos	LOS	485.00	12.13	9.32	8.18	7.44	7.10

## Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	240.00	6.01	4.62	4.06	3.70	3.55
Delhi	DEL	180.00	4.50	3.47	3.04	2.76	2.64
Mumbai	BOM	250.00	6.07	4.67	4.09	3.71	3.55
Riyadh	RUH	270.00	6.81	5.25	4.60	4.19	3.96
Seoul	ICN	265.00	6.60	5.08	4.46	4.04	3.88

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

# Vulnerable – Priority

Enhanced uplift when timing matters

## UK

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
London	LHR	145.00	3.51	2.70	2.38	2.16	2.07

## Africa

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Johannesburg	JNB	505.00	12.62	9.70	8.51	7.74	7.38
Lagos	LOS	530.00	13.23	10.17	8.93	8.12	7.74

## Asia & Middle East

Destination		Min	-100kg	+100kg	+300kg	+500kg	+1000kg
Bengaluru	BLR	260.00	6.55	5.04	4.43	4.03	3.87
Delhi	DEL	200.00	4.91	3.78	3.31	3.01	2.88
Mumbai	BOM	270.00	6.62	5.09	4.46	4.05	3.87
Riyadh	RUH	295.00	7.43	5.72	5.02	4.57	4.32
Seoul	ICN	290.00	7.20	5.54	4.86	4.41	4.23

Our Priority service is provided on the flown portion only.

Shipments containing **Dangerous Goods** (with the exception of class 9, dry ice, lithium batteries under section II and biological substances category B) will be charged an additional 40% on top of the freight rate, applied as a dangerous goods surcharge.

Looking for our highest service guarantee? View our Critical service solution [here](#)



## Valuable

For when it's precious,  
and needs extra  
security

## Explore Valuable:

In a fast-evolving market, high-value cargo goes far beyond gold, diamonds and currency. Safe transportation demands expert risk management and robust operational controls. That's why every valuable shipment is closely monitored, with multiple checks by trained staff and escorted by dedicated security personnel.

A security escort charge applies to all Valuable bookings and varies by route.

Contact your local team for pricing.

Get a quote

# Critical

Our highest uplift guarantee

Got an urgent shipment that just can't wait?

Our **Critical** service solution is designed to support the most urgent movements through prioritisation and active intervention. As our highest uplift guarantee, Critical offers access to capacity for shipments of all sizes across our network, managed with focus and delivered with care.

Critical is available across the following products:

General



Active uplift management for urgent general cargo movements

Fresh



Focused uplift support for time-sensitive perishables

Pharma



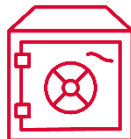
Dedicated uplift intervention for urgent pharmaceutical shipments

Vulnerable



Heightened uplift focus for sensitive or high-value consignments

Valuable



Secure uplift control and focused handling for urgent high-value or sensitive consignments

Get in touch with our team to discuss your Critical shipment needs

Get a quote →

# Additional In-forwarding

In addition, we're pleased to accept **General** and **Pharma** shipments on our Classic and Priority Service Levels at the following depots.

An additional charge will be applied to your rates, please get in touch with us to discuss pricing.

## Into LAX:

Origin		Type
Denver	DEN	T
Phoenix	PHX	T
Salt Lake City	SLC	T
San Diego	SAN	T

T = Truck

Our Priority service is provided on the flown portion only

**Please Note:** There are no temperature control requirements available on trucked portion

# Additional onforwarding

Please get in touch with us to discuss pricing.

## United Kingdom

Destination		Type
* Aberdeen	ABZ	T
* Belfast	BFS	T
* Birmingham	BHX	T
* Bournemouth	BOH	T
* Bristol	BRS	T
* Cardiff	CWL	T
* Edinburgh	EDI	T
* Glasgow	GLA	T
* Newcastle	NCL	T
* Norwich	NWI	T
* Prestwick	PIK	T
* Southampton	SOU	T

## Africa

Destination		Type
* Cape Town	CPT	T
* Durban	DUR	T
* Port Elizabeth	PLZ	T

## Rest of Europe

Destination		Type
* Amsterdam	AMS	T
* Barcelona	BCN	T
* Basel	BSL	T
* Berlin	BER	T
* Billund	BLL	T
* Bordeaux	BOD	T
* Bremen	BRE	T
* Brussels	BRU	T
* Cologne	CGN	T
* Copenhagen	CPH	T
* Cork	ORK	T
* Dublin	DUB	T
* Dusseldorf	DUS	T
* Frankfurt	FRA	T
* Gothenburg	GOT	T
* Hanover	HAJ	T
* Helsinki	HEL	T
* Leipzig	LEJ	T
* Lille	LIL	T
* Lyon	LYS	T
* Madrid	MAD	T
* Marseille	MRS	T
* Milan	MPX	T
* Munich	MUC	T
* Nice	NCE	T
* Nuremberg	NUE	T
* Oslo	OSL	T
* Ostend	OST	T
* Paris	CDG	T
* Prague	PRG	T
* Rotterdam	RTM	T
* Shannon	SNN	T
* Stockholm	ARN	T
* Stuttgart	STR	T
* Toulouse	TLS	T
* Vienna	VIE	T
* Warsaw	WAW	T
* Zurich	ZRH	T

\* = Prepaid, F = Flight, T = Truck



## Additional services & charges

Everything you need  
to know beyond your  
base rate



# Terminal Handling Charges

Please note the charges below may be increased due to any extra time, work or expense involved and will be assessed upon the chargeable weight on the air waybill (master or house) or in instances, where consignments are split for customs entry purposes per entered part of each consignment. Should you have any questions, please do not hesitate to contact the Virgin team.

<b>1</b>	<b>Screening charges</b>		
	Applicable on chargeable weight	Per kilo	\$0.12
		Minimum	\$15.00
<b>2</b>	<b>Handling fees</b>		
	Courier - Express handling only US-worldwide (both charges applicable)	Per piece	\$9.00
		Exceptions are:	
		US-London	\$0.00
		LAX-Worldwide	\$3.00
		Per MAWB	\$10.00
<b>3</b>	<b>Valuable handling fee</b>	Per shipment	\$175.00
<b>4</b>	<b>Standard charge for checking dangerous goods on each presentation for export</b>		
	Dangerous Goods fee	Per UN number	\$75.00
		Maximum	\$300.00
	Dry Ice fee	Per AWB	\$50.00
<b>5</b>	<b>Live animal fee</b>	Per MAWB	\$75.00
<b>6</b>	<b>Air waybill fee</b> (charge for raising AWB on freight forwarders behalf)	Per MAWB	\$100.00
<b>7</b>	<b>CCA Fee</b> (Charges correction advice for all AWB changes)	Per AWB	\$50.00
<b>8</b>	<b>ICS fee</b>		
	<b>a)</b> EDI Processing (Electronic processing or transmission of data for customs purposes). This charge is applied when the shipper transmits House air waybill data to VS and VS transmits to EU ICS system.	Per HAWB	\$1.00
	<b>b)</b> Manual Data Entry (Manual capture and transmission of data for customs purposes). This charge is applied when the shipper presents House airwaybill documentation and VS transmits to EU ICS system.	Per HAWB	\$10.00

Export charges are levied for the processing, handling and warehousing of cargo and are mandatory. Other surcharges may be applicable if special handling requirements are necessary. Charges are minimum and subject to change without notice. Prices quoted are in USD.

# Active containers

Active containers are designed to keep the contents at a specific temperature during the entire journey, by actively heating or cooling the air inside. These are recommended when maintaining a precise temperature is critical to the quality and integrity of the product. We are approved to carry all CSafe and Envirotainer containers. Whilst we do not hold a stock of the containers, we can lease them on request, or you can source them yourselves directly from the suppliers.

For more information about our rates and leasing process please get in touch with us and we will be happy to assist.

Please note all active containers should be delivered to us pre-screened and security cleared.

## Envirotainer

Charge Type	Cost
<b>Express Order</b> For orders placed ≤ 4 business days prior to start of lease date.	Releye RKN/RKNt2/RKNe1 \$850.00/container
	Releye RLP/RAPt2 \$990.00/container
	Releye RAP/RAPe2 \$1,130.00/container
	RKNt2/RAPt2 \$170.00/container
	RKNe1 \$260.00/container
<b>Damage Waiver</b>	Releye RKN \$310.00/container
	RAPe2 \$420.00/container
	Releye RLP \$450.00/container
	Releye RAP \$510.00/container
<b>Changes to Order<sup>1</sup></b>	\$140.00/change
<b>Cancellation<sup>1</sup></b>	RKNt2 \$760.00/container
	Releye RKN/RKNe1 \$920.00/container
	RAPt2 \$1,070.00/container
	Releye RLP \$1,220.00/container
	Releye RAP/RAPe2 \$1,680.00/container
<b>Additional days</b>	RKNt2 \$540.00/container/day
	Releye RKN/RKNe1 \$1,140.00/container/day
	RAPt2 \$920.00/container/day
	Releye RAP/RAPe2 \$2,890.00/container/day
	Releye RLP \$2,360.00/container/day
<b>Unauthorised Returns</b>	Releye RKN/RKNt2/RKNe1 \$760.00/container
	Releye RAP/RAPt2/RAPe2 \$1,520.00/container
	Releye RLP \$1,140.00/container
<b>Delivery / Collection</b>	\$260.00/container
<b>Preconditioning</b>	\$80.00/container
<b>Straps</b>	\$130.00/container

# Active Containers continued

## **<sup>1</sup> Changes/Cancellations $\geq$ 5 days before container release date**

Changes to an order five (5) or more calendar days prior to the planned start of lease date are subject to a change order fee. Changes include:

- Increase/Decrease to number of containers
- Change in container type
- Cancellation

## **Changes/Cancellations $\leq$ 4 days before container release date**

Changes to an order four (4) or fewer calendar days prior to the planned start of lease date are subject to fees:

- Increase in number of containers is treated as an Express Order and is subject to the Express Order fee
- Decrease in number of containers is treated as a Cancellation and is subject to the Cancellation fee
- Change in container type is considered and an increase/decrease in number of containers ordered
- Change of return airport is subject to a Change Order fee
- Cancellation is subject to a Cancellation fee

## **Damages**

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

# Active Containers continued

## Csafe

Charge Type	Cost	
<b>Express Order</b>	RKN	\$720.00/container
For orders placed ≤ 3 business days prior to start of lease date	RAP	\$1,030.00/container
<b>Changes to Order</b>	>2 days	\$310.00/change/container
For changes made to an order placed:	≤2 days	\$720.00/change/RKN
		\$1,030.00/change/RAP
<b>Cancellation</b>		
For any orders that are cancelled ≤ 5 days before start of lease date.	RKN	\$1,040.00/container
This charge will also apply if the commencement date is deferred more than 5 days of the original commencement date.	RAP	\$2,080.00/container
<b>Additional days</b>	RKN	\$1,120.00/container
	RAP	\$2,670.00/container
<b>Delivery / Collection</b>	RKN	\$260.00/container
	RAP	\$520.00/container
<b>Damage waiver</b>	RKN	\$310.00/container
	RAP	\$540.00/container
<b>Control Tower Services</b>	RKN/RAP	\$130.00/container
<b>Preconditioning</b>	RKN/RAP	\$130.00/container
<b>Straps</b>	RKN/RAP	\$50.00/strap

## Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

# Passive Containers

Passive containers do not actively control temperature, but use phase change material/gel packs to effectively regulate the internal temperatures for >120 hours. These are recommended for passive shipments, when temperature-controlled storage may not be available at all points along the supply chain.

We are approved to carry all SkyCell and Prooftrainer. Whilst we do not hold a stock of the containers, we can lease them on request, or you can source them yourselves directly from the suppliers. For more information about our rates and leasing process please get in touch with us we will be happy to assist. If you are planning on using your own passive containers, please use our published Pharma rates.

Please note all containers should be delivered to us pre-screened and security cleared.

## SkyCell

Charge Type	Cost
<b>Express Order</b>	
For orders placed ≤ 5 business days prior to start of lease date.	\$540.00/container
<b>Cancellation/Changes<sup>1</sup></b>	
	5-1 days \$230.00/container
Cancellation fees will be applied for changes/cancellations ≤ 5 prior to start of lease date	0 days Full lease and additional fees apply
<b>Additional Days</b>	\$540.00/container/day
<b>Postponement Fee</b>	\$80.00/container
<b>Delivery</b>	\$310.00/container
<b>Collection</b>	\$80.00/container

### <sup>1</sup> Cancellation/Changes

The original order may be postponed or changed once without charge. All other changes or cancellations to the original order are subject to a cancellation fee.

### Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

# Passive Containers continued

## ProofTainer (Formerly va-Q-tainer)

Charge Type	Cost	
<b>Express Order</b> For orders placed ≤ 4 business days prior to start of lease date.	Case	\$570.00/container
	Euro/US	\$850.00/container
	2 Euro/2 US	\$990.00/container
<b>Damage Waiver</b>	Case	\$60.00/container
	Euro/US/2 Euro/2 US	\$230.00/container
<b>Changes to Order<sup>1</sup></b>	\$140.00/change	
<b>Cancellation<sup>1</sup></b>	Case	\$460.00/container
	Euro/US	\$760.00/container
	2 Euro/2 US	\$920.00/container
<b>Additional Days</b>	Case	\$380.00/container/day
	Euro/US	\$920.00/container/day
	2 Euro/2 US	\$1,370.00/container/day
<b>Unauthorised Returns</b>	Case	\$380.00/container
	Euro/US	\$610.00/container
	2 Euro/2 US	\$920.00/container
<b>Delivery / Collection</b>	\$260.00/container	
<b>Straps</b>	\$130.00/container	
<b>Preconditioning</b>	Variable based on container type and station	

### <sup>1</sup> Changes/Cancellations ≥ 5 days before container release date

Changes to an order five (5) or more calendar days prior to the planned start of lease date are subject to a change order fee. Changes include:

- Increase/Decrease to number of containers
- Change in container type
- Cancellation

### Changes/Cancellations ≤ 4 days before container release date

Changes to an order four (4) or fewer calendar days prior to the planned start of lease date are subject to fees:

- Increase in number of containers is treated as an Express Order and is subject to the Express Order fee
- Decrease in number of containers is treated as a Cancellation and is subject to the Cancellation fee
- Change in container type is considered and an increase/decrease in number of containers ordered
- Change of return airport is subject to a Change Order fee
- Cancellation is subject to a Cancellation fee

### Damages

In the event of damage, loss or loss of accessories, additional charges and admin fees will apply to the responsible party as determined by the supplier.

# The small print

Rates are exclusive of surcharges.

All cargo will be billed on Chargeable weight with the exception of goods on Courier – Express.

Chargeable weight is whichever is the greater of the Actual Gross Weight or the Volumetric Weight. Volumetric weight of the shipment must be calculated based on the following ratios: 6000 cubic cm per kg; 366 cubic inches per kg.

Rates are quoted in USD.

Rates are valid from the specific gateway only. Additional gateways can be found in the 'Additional in-forwarding' section and are charged according to that gateway.

Rates do not apply to restricted articles, oversized cargo, active containers, Valuable, Mail, Repatriation (human remains) and Cars. Please contact us for applicable rates.

Dry ice is accepted on our flights where the net weight does not exceed our aircraft limitations.

The class, UN and net weight of the hazardous contents must be stated at time of booking.

DGR (dangerous goods) are accepted across select products and service levels to our direct destinations. The net weight of the hazardous content must be stated at the time of booking. Dangerous goods are accepted to our online stations and select onforwarding stations – please check with us at time of booking for any onforwarding restrictions where a trucking sector is involved.

All shipments are subject to Virgin Atlantic Airways' conditions of carriage and IATA regulations.

As per the Montreal Convention, liability shall be limited to 22 SDR's per kg and linked to the weight of the shipment, not the value. If the carrier liability is less than the claimed amount, Virgin Atlantic Cargo shall offer settlements in line with limits of liability. Any additional gestures shall be reviewed on an individual case-by-case basis.

Rates may be subject to review on shipments with excessive volume.

Shipments may be liable to a weight/volume check on acceptance and charges may be levied. Virgin Atlantic Cargo cannot be held responsible for any delays caused as a result.

Virgin Atlantic Cargo reserves the right to revise these rates without prior notification.

These rates replace all previously issued rates and are valid until further notice.

Any devices being used (both transmitting and non-transmitting) must be on our [approved list](#) and declared at time of booking. For full terms and conditions, please [click here](#).

Security charges will be applied based on the most appropriate method deemed by the operator receiving the cargo. Virgin Atlantic Cargo reserves the right to charge for secondary screening without prior notification and will not be held responsible for the charges applied to make the cargo known.

AF, KL, DL and VS have formed a transatlantic joint venture, including in respect of their cargo cooperation, for the benefit of their customers. This allows the airlines to work together to optimise services to customers across their combined networks, offering more destinations, more capacity and more frequent services. Within the scope of this joint venture, the carriers are cooperating both commercially, including on pricing, and operationally on cargo offers related to transatlantic routings.

For full terms and conditions, please [click here](#).

# Contact us



## Quotes & bookings

1 800 828 6288 – option 1  
[bookwithus@fly.virgin.com](mailto:bookwithus@fly.virgin.com)



## Track your cargo

Visit myVS, our [online portal](#) to track the status of your cargo



## Customer care

1 800 828 6822 – option 2  
[Customer.care@fly.virgin.com](mailto:Customer.care@fly.virgin.com)



## Invoice queries

For CASS customers, please raise a dispute using the CNS website ([click here](#))

For all non-CASS customers submit your query by contacting our Revenue Integrity team  
[vac.revenueaccounting@fly.virgin.com](mailto:vac.revenueaccounting@fly.virgin.com)



## Products & Service levels

For information on our products, please visit our website [here](#)



## Network

For our latest route map and flight schedule, please visit our website [here](#)



## Approved devices

Check out our latest approved devices on our website [here](#)



## Offices and gateways

For more information on our station information, please visit our website [here](#)